DynaFire

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Casselberry, FL 32707
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DynaFire.com

DynaNet | Wireless Alarm Monitoring

Monitoring Contact Information

There are times when you will find it necessary to put your fire alarm monitoring account on test. These instances may include construction or maintenance work, property repairs, or testing of systems connected to the security alarm system.

If you do not place your account on test and the system is activated, the central monitoring operator **WILL DISPATCH THE FIRE DEPARTMENT**.

To place your account on test, follow these steps:

Contact the Central Station:
DynaFire Line- 1-888-996 DYNA (3962)

Monitoring Network Manager
Monitoring@DynaFire.com
407-637-8099 Direct

You will need to supply the following information:
Account Number
Password
Length of time for the system is to be out of service

Please Note:

- If the work or test is completed earlier than the time the account was put on test, call and have the account taken out of test.

- If the work or test takes longer than originally anticipated, call the central station and extend the time the account is on test.

- While the system is on test, all signals received by the central monitoring station will be logged, and no action will be taken.

- Before taking a system out of test or test expiration, you must make sure that the system is in a normal status. Failure to do so may result in false dispatch once the account is active.